



Raid Adventures Refund, Changes and Cancellation Policy

Entry Changes Policy

In the event that teams or competitors wish to make changes to their team roster or team name, the following guidelines apply:

1. Teams are entitled to change any or all team members at any point before the race. Changes more than a week before the race need to be notified via email to rogueadventureracing@gmail.com. Changes in the week before the race need to be notified both by email and in person at race registration.
2. Teams are entitled to change their team name up until a week before the race. Changes need to be notified via email to rogueadventureracing@gmail.com.
3. Teams are entitled to transfer their entry to another team up until a week before the race. Changes need to be notified via email to rogueadventureracing@gmail.com. Teams are not permitted to sell their entry for more than the original cost. Competitors observed to do so may be excluded from participating in future Raid Adventures events.

Refunds Policy

In the event that a team or competitor can no longer participate in an event, the following guidelines apply for refund of event entry fees:

1. Teams are eligible for a full refund of entry fees, less a 20% administration fee, up to six weeks prior to an event date (unless otherwise stated for a specific cancellation policy for a particular event, for example the Raid100). Notification needs to be made via email to rogueadventureracing@gmail.com.
2. Teams are eligible for a 50% refund of entry fees if they notify of an event withdrawal between three and six weeks prior to an event date (unless otherwise stated for a specific cancellation policy for a particular event, for example the Raid100). Notification needs to be made via email to rogueadventureracing@gmail.com.
3. Team withdrawals within three weeks of an event date are not eligible for a refund. Note, as per the transfer policy, teams are permitted to transfer their entry to another team at no cost if they can find another team looking to take their entry.
4. Entries are not transferrable to other Raid Adventures events.
5. Where capacity permits, teams are permitted to change the course they are entered in (for example drop from a 24 hour course option to a 6 hour course option) within the same event up to two weeks prior to an event, less a 20% administration fee. Within two weeks prior to an event date, requests can be made for special consideration on an event-specific basis. In both instances, notification needs to be made via email to rogueadventureracing@gmail.com

Cancellation Policy

Note that since running events from 2010, Rogue Adventure have never had to cancel an event. In the extremely unlikely scenario where we have to cancel an event (for example due to extreme weather, fire danger or having permits revoked), we will look to reschedule the event to an alternate date and the following guidelines will apply:

1. If an event is cancelled prior to the event date, teams will be offered a free transfer of their entry to a rescheduled date. In the event that a team can not make the rescheduled date, they will be offered a refund less a 25% administration cost.
2. If the event can't be rescheduled they will be offered a refund of their entry fees less a 25% administration cost.